



JOSEPH NORRIS

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OBJECTIVE

As a creative, passionate, and highly competent Front End Web Developer, Graphic Designer, and Photographer, I work to deliver results until client satisfaction is met and exceeded. In the constantly changing development arena, I am always eager to address challenges and to further my knowledge and skills in development best practices. Well versed in multiple programming languages with a strong background in project management and customer relations. I have been commended for being a great worker, incredibly service-focused, and constantly exceeding customer expectations. I'm an excellent team member due to my abilities and personable approach, along with a can-and-will-do attitude.

SKILLS

- HTML
- CSS (SCSS)
- JavaScript (ES6)
- React, Redux
- NodeJS, Bower
- Gulp, Grunt
- Webpack
- Microsoft Office Suite
- Middleman, Yeoman
- Bootstrap, Foundation
- Photoshop
- Illustrator
- Lightroom

EXPERIENCE

Freelance Web and Graphic Design:

Seattle, WA — 2015 - 2016

- Designed and Built ProffittParties.com - a party/wedding planner business website on a Wordpress backbone.
- Designed and created project posters for 2 separate development teams at Amazon.com.
- Consulted and helped develop website for a local community shared-spaced company, www.Blackdot.com.
- Consulted on Brand and Logo update for a local barbershop.

Adecco / Fluke Corp.,

Front End Web Designer / Content Manager,

Seattle, WA — 2014-2015

- Managed and rebuilt the company's monthly and quarterly online newsletter template in an effort to make future content managers' role more efficient.
- Used various content management systems to build and edit web product pages for varying countries and languages.
- Tracked and communicated progress with the team and management in Sharepoint, via email, and during regularly scheduled update meetings.
- Modeled for various product brochures

LimNorris Consulting Group, IT Consultant

As an IT Consultant for the LimNorris Group, I have had various projects and assignments including:

Pennsylvania Surplus Lines Association

Exton, PA — 2005-2013

In my role, I was responsible for all hardware and software installation, administration and support, change and problem management and metrics. Additionally, I:

- Used SharePoint WSS 3.0 to track and publish IT and Customer Metrics
- Served as the Web Master for www.pasla.org: updated pages, added documents, and provided the primary focal point for the website.
- Provided application support and administration for the Electronic Filing System(EFS); answered questions, validated/troubleshoot/documented problems, tested problem fixes, tested changes, maintained users, maintained

support editable information, maintained test databases, and served as primary focal point to developers on problems.

- Developed, supported, and administered Crystal Reports; developed new reports; supported existing reports; answered questions, and provided the primary interface to Crystal Reports for problems.
- Provided administration support for Solomon; installed client software as needed; maintained users, and served as the primary focal point to Solomon on problems.
- Provided application support and testing for new projects – answered questions, validated/troubleshoot/document problems, tested new builds and bug fixes, and provided the primary focal point on problems
- Provided Microsoft Office Support and 1st level on-site desktop support
- Configured and deployed new hardware and software both day to day and on company-wide deployment projects.

Blue Cross of NE Pennsylvania

Wilkes-Barre, PA — 9/07-12/07

In this position I was Assistant Lead on a project, where I:

- Took inventory and documented the physical and VM servers; segregated into production and development servers, disk storage (total and used), and SQL databases.
- Determined existing backup schedule and destination.
- Documented the backup process.

Philabundance

Philadelphia, PA — 2005-2007

In this role I was responsible for all hardware and software installation, administration and support, Change and Problem management and metrics. Additionally, I:

- Supported Navision software installation, changes and report writing in Jet Reports.
- Served as IT support contact for multiple offices and warehouses; track and published customer metrics; configure and deploy new hardware and software.
- Worked with customers to understand report requirements and developed required reports.
- Facilitated multiple department location moves.

National Software Testing Laboratories

Blue Bell, PA — 2003-2005

- Served as Assistant Lead on numerous software testing projects; handled database issues; worked closely with Developers to resolve issues for operating systems, general software, and video games for assorted handheld computers for the vision impaired, cell phones, and video game systems.
- Extensively used database entry programs providing feedback on tuning and design issues.
- Verified bugs that were claimed fixed by Programmers.

EDUCATION

Udemy (Online Training)

2015-2016

Completed Certificate Courses:

- ES6 JavaScript: The Complete Developer's Guide
- The Complete React Web App Developer Course
- Modern React with Redux
- JavaScript: Understanding the Weird Parts
- Advanced JavaScript: A Course for Serious Programmers
- Typography and Lettering for Logo

- Advanced React and Redux Design

Egghead.io (Online Training)

2016

Completed Courses:

- Getting Started with Redux
- Building React Applications with Idiomatic Redux

University of Washington

Seattle, WA 2014

Completed the Certificate in Web Design Program

Lynda.com (Online Training)

2014

Completed Certificate Courses:

- Web Design Fundamentals
- HTML Essential Training
- CSS: Core Concepts
- CSS: Page Layouts

Studied or Studying Courses in:

- jQuery
- Web Motion
- Photoshop for Designers
- Foundations of Layout and Composition
- Introducing Illustrator
- OOP with PHP

Teamtreehouse.com (Online Training)

2014

Completed Certificate Courses:

- HTML
- CSS
- Intro to Programming
- JavaScript

Temple University

Philadelphia, PA — 2000-2004

Earned 63 credits towards Bachelor of Science in Comp Sci.

Montgomery County Community College

Blue Bell, PA — 1998-2000

73 Credits transferred to Temple University

Plymouth Whitemarsh High School

Plymouth Meeting, PA — 1993-1997

REFERENCES

Available upon request.